

Patients will receive their medication in the comfort of one of our relaxing infusion suites. Our nursing staff is experienced with intravenous access, even in patients with difficult venous access issues.

CCAO Provides:

- Large comfortable recliners
- Guest Wifi
- On-site physicians who oversee your infusion
- Detailed emergency plan for infusion reactions
- Verification of insurance and benefits
- Significant savings compared to hospital infusion sites
- Review of estimated out-of-pocket cost with you prior to scheduling
- Prompt scheduling of infusions, typically within two weeks of receiving orders
- Maintenance of your insurance prior authorization
- Forwarding all infusion notes and labs to your referring provider

Longmont:

1715 Iron Horse Dr, Suite 100
Longmont, CO 80501

Boulder:

1840 Folsom St, Suite 105
Boulder, CO 80302

Broomfield:

2095 West 6th Ave, Suite 100
Broomfield, CO 80020

Wheat Ridge:

3455 Lutheran Parkway, Suite 100
Wheat Ridge, CO 80033

Northglenn:

11990 Grant St, Suite 108
Northglenn, CO 80233

Central Phone Line: 720-494-4700

Fax: 720-494-4706

Website: www.ccao.net Email: office@ccao.net



Colorado Center
for Arthritis & Osteoporosis, LLC

Infusion Center



Services We Provide:

Our office and nursing staff provide excellent care and experience with the following medication infusions and injections:

- Benlysta
- Boniva
- Cimzia
- Entyvio
- Evenity
- Inflectra
- Nucala
- Ocrevus
- Orencia
- Prolia
- Remicade & biosimilars
- Renflexis
- Rituxan & biosimilars
- Stelara IV/Stelara IQ
- Tysabri
- Zoledronic Acid/Reclast

Referral Process

Your provider will send your referral to CCAO. We will then submit your information to your insurance to obtain a Prior Authorization.

Documents needed from your provider to start the prior authorization process include:

- Medication order form
- Medical records
- Your demographics and insurance information

Once everything is received from your referring provider, this process can take up to two weeks depending on how quickly your insurance replies to our request for authorization.

Keep Us Up-to-Date

Please inform our office of any changes in:

- **Insurance:** including any secondary insurances or pharmacy cards
- **Address:** Make sure your pharmacy is also aware of address changes.
- **Phone number:** We may need to contact you about your appointments.

If we aren't made aware of any changes to the above information, this could cause a delay in your infusion. So please let us know as soon as you know!

What to expect:

We have a team dedicated to medication prior authorizations. They will submit the information needed to start the authorization process as soon as we receive your orders. Unfortunately, insurance companies can take days or weeks to review this information and make a decision. We will do our best to keep you posted, but please feel free to contact our office with any questions or concerns while we are waiting for your insurance to make a decision.

What happens if my insurance denies to authorize my infusion?

If your insurance denies authorization for your medication, they will notify us of the reason for the denial. Sometimes your insurance will require additional information. Other times, the specific medication may not be covered by your plan or your insurance may require you to try another medication first. In case of insurance denial, your ordering provider will be notified. You and your provider can then discuss the next steps that would be appropriate for you .

